

Notebird is easy-to-use pastoral care software for church leaders & their teams.

Church leaders using spreadsheets, email threads, group texts, dry-erase boards and index cards to organize pastoral care are switching to Notebird.

www.notebird.app

Frequently Asked Questions ///

Why don't we just use our existing Church Management Software (ChMS)?

Church management software (ChMS) does have a notes feature but, from the feedback we've received, the notes features are not easy or user-friendly. Many churches who use Notebird like keeping their pastoral notes separate from their main database. A big percentage of customers use Notebird alongside their church management software. We aren't trying to replace your existing ChMS and we have no plans for ever becoming one. So don't worry, any features we add will be specifically around caring for your people.

Does Notebird have an app?

Notebird works great in all web browsers—big and small. We do not have a dedicated app, but once you save Notebird to the home screen on your mobile device, you will not be able to tell the difference. It will work just like you downloaded it from the app store. We have an easy help document that shows users how to add Notebird as an app in just a few clicks.

Do our congregants have access to Notebird?

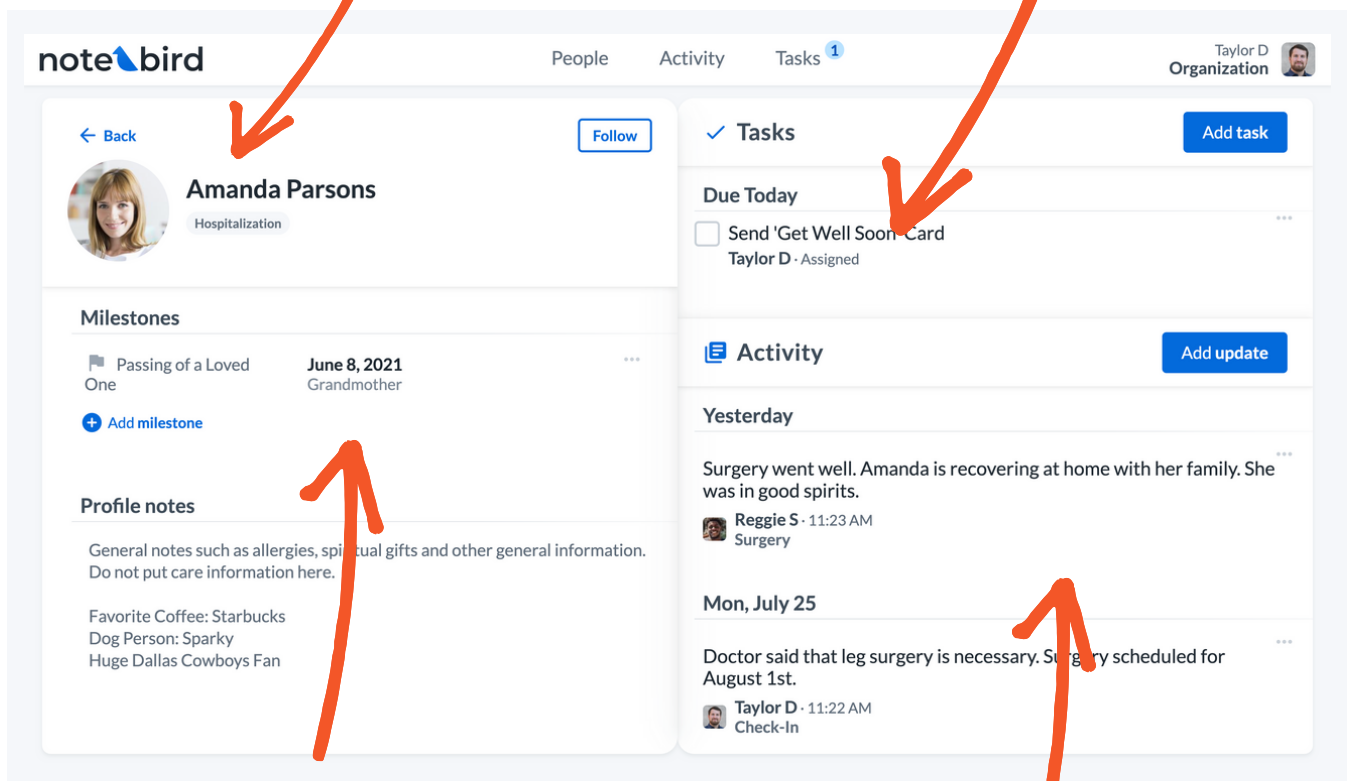
Notebird is a behind-the-scenes tool –meaning that you and your team are the only ones with access. There is not a way to even "accidentally" send a note stored in Notebird to a congregant. Information and notes are only available to authorized users.

How secure is Notebird?

Notebird uses Enterprise-grade security. "Enterprise-grade security" is an all encompassing term for the many industry standard techniques we employ to secure your data. This includes automatically encrypting all data before it is written to disk as well as protecting your data as it travels over the Internet during read and write operations with Transport Layer Security (HTTPS) –all that to say, it is secure.

Person You Are Caring For

People Centric Tasks:
Assign care follow-ups to yourself or your team so nobody falls through the cracks.



Milestones:

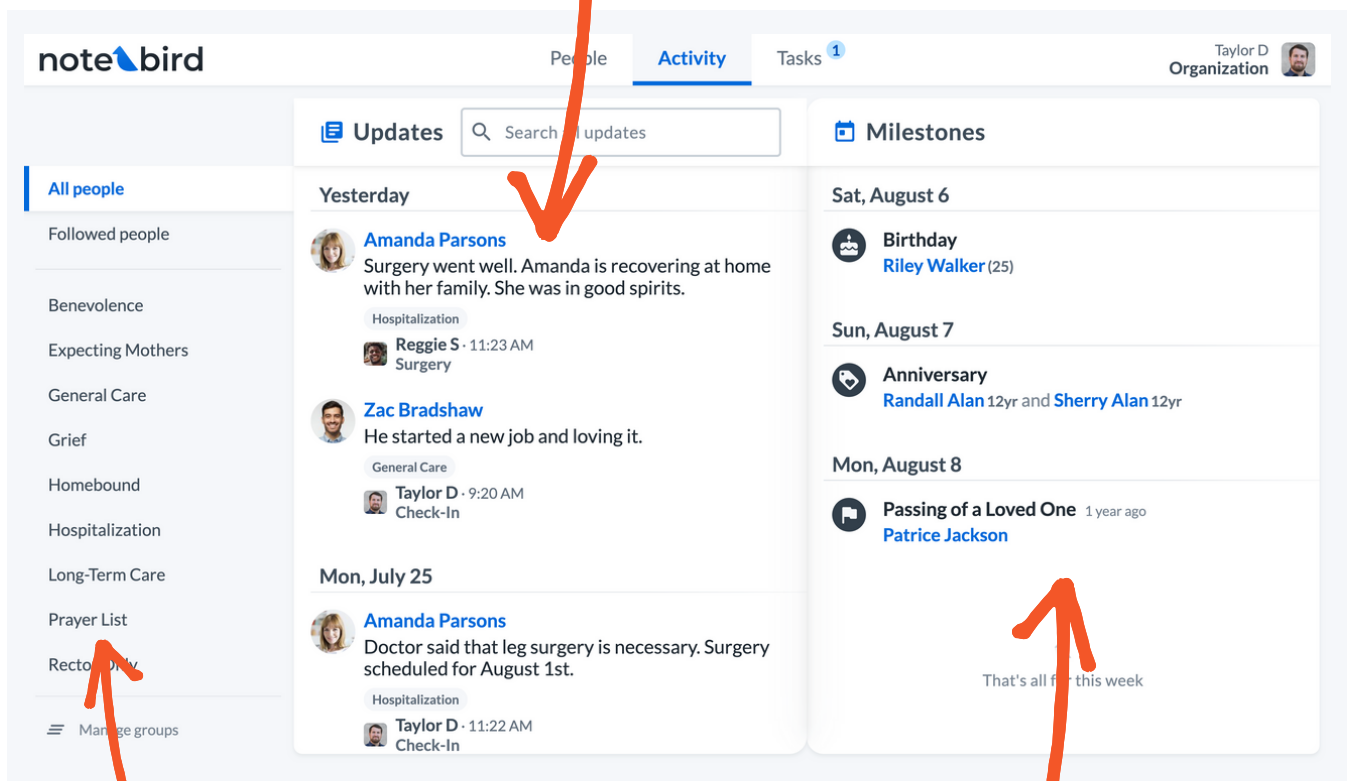
Track big milestones in the lives of your people; passing of a loved one, new job or handwritten card sent. You can customize this list to track what matters most.

Updates:

Track conversations, important details & touch points. Quickly view conversation history so you can provide the most adequate level of care.

Real Time Feed:

As soon as someone on your team makes an update it will show in your feed. Stay on the same page like never before.



Groups:

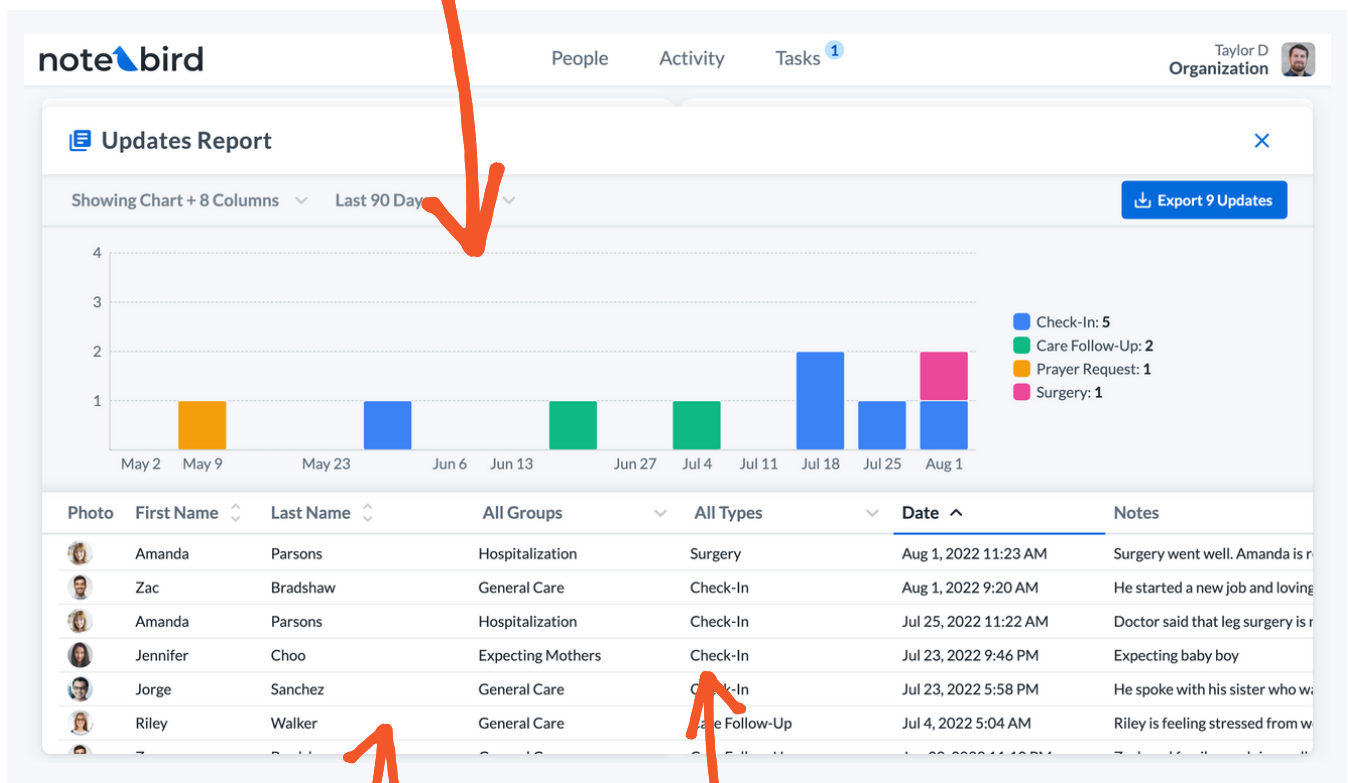
Organize your people and updates into useful and efficient groups. You can give users limited access to certain groups if you desire.

Milestones:

See birthdays, work anniversaries and other custom life events so you don't miss another important chance to show up for your people.

Care Reports:

Visualize people interactions, touch points and milestones with the click of a button.



Export Breakdown:
Filter and organize the data you want for a printed PDF report or export to an excel spreadsheet.

Custom Interaction Types:
Spending hours sifting through spreadsheets, emails and group texts to put together a pastoral care report are a thing of the past. You can now customize update types to see the exact data that aligns with your ministry.

Mobile First:

Notebird was designed with mobile-first principles that give users the ability to make an update in just 3 clicks.

On-The-Go:

Your mobile feed goes where you go. Stay up-to-date wherever you go.

Access Data Quickly:

Switch views to see your people, activity and what tasks need to be accomplished.

